

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
10000413208-MSC-UKAS-SWE

Initial certification date:
06 September 2012
(by different Certification Body)

Valid:
01 December 2021 – 30 November 2024

This is to certify that the management system of

Telia Lietuva, AB

Saltoniškių g.7A, 03051, Vilnius, Lithuania

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

**The IT Service Management System of Telia Lietuva, AB supporting the provision of
Datacentre & Cloud services, Unified Communications, IT Managed Services and Security
Services in accordance with the service catalogue.**

Place and date:
London, 28 September 2021



0013

For the issuing office:
DNV - Business Assurance
4th Floor, Vivo Building, 30 Stamford Street, London,
SE1 9LQ, United Kingdom



Erie Koek
Management Representative



Appendix to Certificate

Telia Lietuva, AB

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Telia Lietuva, AB	Saltoniškių g.7A, 03051, Vilnius, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.
Telia Lietuva, AB	Dvaro g. 88, 76240, Šiauliai, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.
Telia Lietuva, AB	Žirmūnų g. 141, 09128, Vilnius, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.
Telia Lietuva, AB	Parko g.16, 11206, Vilnius, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.