



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
10000413208-MSC-UKAS-SWE

Initial certification date:
06 September 2012
(by different Certification body)

Valid:
01 December 2024 – 30 November 2027

This is to certify that the management system of
Telia Lietuva, AB
Saltoniškių g.7A, 03051, Vilnius, Lithuania
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

**The IT Service Management System of Telia Lietuva, AB supporting the provision of
Datacentre & Cloud services, Unified Communications, IT Managed Services and Security
Services in accordance with the service catalogue.**

Place and date:
London, 30 October 2024



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For the issuing office:
DNV - Business Assurance
5th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom

Erië Koek
Management Representative



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 5th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000.
www.dnv.co.uk