

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
10000413208-MSC-UKAS-SWE

Initial certification date:
06 September 2012
(by different Certification Body)

Valid:
07 March 2021 – 30 November 2021

This is to certify that the management system of

Telia Lietuva, AB

Saltoniškių g.7A, 03051, Vilnius, Lithuania

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Technology Service Management System standard:

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.

Place and date:
London, 08 March 2021



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For the issuing office:
DNV GL - Business Assurance
4th Floor, Vivo Building, 30 Stamford
Street, London, SE1 9LQ, United Kingdom

Erie Koek
Management Representative

Certificate no.: 10000413208-MSK-UKAS-SWE
Place and date: London, 08 March 2021

Appendix to Certificate

Telia Lietuva, AB

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Telia Lietuva, AB	Saltoniškių g.7A, 03051, Vilnius, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.
Telia Lietuva, AB	Dvaro g. 88, 76240, Šiauliai, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.
Telia Lietuva, AB	Žirmūnų g. 141, 09128, Vilnius, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.
Telia Lietuva, AB	Parko g.16, 11206, Vilnius, Lithuania	The IT Service Management System of Telia Lietuva, AB supporting the provision of Datacentre & Cloud services, Unified Communications, IT Managed Services and Security Services in accordance with the service catalogue.