

BUREAU VERITAS
Certification



Certification

Awarded to

Telia Lietuva, AB

Lvovo g. 25, LT-03501 Vilnius, Lithuania

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO/IEC 20000-1:2011

Scope of certification

The IT service management system of Telia Lietuva, AB supporting the provision of datacentre & cloud services, unified communications, IT management services and security services to private, business and public sector customers from Vilnius and Šiauliai locations

Original cycle start date: **06 September 2012**

Expiry date of previous cycle: **30 November 2018**

Recertification audit date: **24 August 2018**

Recertification cycle start date: **01 December 2018**

Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on: **30 November 2021**

Certificate No. **IND18.0812** Version 1, Revision date: **26-Nov-2018**


Certification Authority



Certification body address: 67/71 Boulevard de Château, 92200 Neuilly-sur-Seine, France
Local office: Bureau Veritas Lit, UAB, Ukmergės g. 369A, LT-12142 Vilnius, Lithuania

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: +370 5 233 79 75

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Certification Appendix

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Telia Lietuva, AB

Standard

ISO/IEC 20000-1:2011

| Site Name/ Location | Site Addition Date | Site Address | Site Scope |
|------------------------|-----------------------|---|--|
| Site 1 | 06-09-2012 | Žirmūnų g. 141, LT-09128 Vilnius, Lithuania | The IT service management system of Telia Lietuva, AB supporting the provision of datacentre & cloud services, unified communications, IT management services and security services to private, business and public sector customers from Vilnius and Šiauliai locations |
| Site 2 | 06-09-2012 | Dvaro g. 88, LT-76240 Šiauliai, Lithuania | |
| Site 3 | 06-09-2012 | Ukmergės g. 223, LT-07156 Vilnius, Lithuania | |
| Site 4 | 06-09-2012 | Parko g. 16, LT-11206 Vilnius, Lithuania | |
| Site 5 | 06-09-2012 | Muitinės g. 35, LT-03113 Vilnius, Lithuania | |

Certificate No. **IND18.0812**

Version 1, Revision date: **26-Nov-2018**


Certification Authority



Certification body address: 6771 Boulevard de Château, 92200 Neuilly-sur-Seine, France
Local office: Bureau Veritas Lit, UAB, Ukmergės g. 369A, LT-12142 Vilnius, Lithuania

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